

Knowledge, Skills, Empowerment



Jim Jelinske, MS

CREATIVE EDUCATION SERVICES

“How to Understand Conflict, Find Common Ground and Build Solid Relationships in the process.”

“Conflict is natural, neither positive nor negative, it just is.”

In this course you will:

- Learn the three recognizable signs of defensive behaviors and discover ways to prevent, intervene and follow-up to reduce conflicts.
 - Develop rational ways to detach from an escalating conflict and remove the “masks” that hide your fears.
 - Utilize the key ingredients to assess, plan, direct and communicate an effective culture for feedback.
- Experience first hand the nature of anger and six “COPING” strategies to deal with the aftermath of explosive episodes.

Call Today!